

## TECHNICAL SPECIAL INFORMATION 01

### **The correct selection and processing are essential! Thoroughly test new sealing qualities and follow the information**

You have received a trial or sample delivery from us. Be assured that we make the selection of offer types to the best of our knowledge and conscience, that we deliver faithfully and do our utmost to ensure the quality of our products through pre-delivery inspection.

However, the suitability of a finished coated object depends not only on the accuracy of the seal itself. Rather, it is in the nature of things that a variety of factors that are not within the sphere of influence of the seal manufacturer have a say in the final result of a finished seal construction. Ultimately, the user is responsible for these factors.

- type, quality and respective condition of the substrates
- respective pre-treatment of the substrate
- condition of the seal at the moment of application (perhaps too cold?)
- the dilutions or hardeners actually used
- processing methods Ø condition of processing equipment
- room temperature and climatic conditions during the processing and drying phase
- the subjective skills and the particular constitution of the processor
- the actual loads and their extent to which the finished coated object is exposed during use
- the right choice of sealing system for the given application

No one knows the actual conditions of your work, the environment of your construction site better than you do. Certainly, our products are not so sensitive that they "resent", in case a not perfectly optimal work is guaranteed. Of course, we always try to make the products as insensitive, process-friendly and versatile as possible. Nevertheless, there are mistakes, and sometimes coincidental coincidences, of various unfavourable conditions that may affect the outcome of the finished sealant layer.

For the correct selection of the sealing system, we have created a seal system consultant. Our application notes provide important processing instructions, usage exclusions, and other useful tips. Special technical information of our company as well as the regular technical contributions of the CTA (chemical technical working group of parquet seal) in the specialized press about complaints and their causes help to avoid mistakes.

Furthermore, you can call in case you need any assistance of advice, quickly and directly at any time.

No seal manufacturer can relieve you of the responsibility for the above-mentioned information and the observance of the technical instructions by the processors.

Therefore, critically check new seal qualities, pass on new information to your employees and always keep the boundary conditions in view.

A decisive role play such things like, your personal experience, your preferred working technique, the given timetable and customer wishes to be considered.

Please never forget that the final finished product, the sealed surface and its concrete quality is a result of the seal quality and the right choice of seals on the one hand, but the individual working technique and the careful processing on the other hand.

We provide a wide and varied product range and do our best to advise you openly and comprehensively. Please make your individually selection. Please approach the product expertly and pay attention to its special features if necessary. This helps to secure the goal:

**A high quality and satisfied customers!**